

How to return a Demo ClinoStar.

Thank you for testing the ClinoStar. We hope your trial was a success!
Follow these simple instructions to prepare for the return of the Demo ClinoStar to CelVivo.

1. Clean the ClinoStar with an ethanol-soaked cloth inside the incubation chamber. Take extra care to clean around/behind the ClinoReactor holders. If in doubt refer to instruction video which can be found here: <https://celvivo.com/resources/video>
2. Run a decontamination cycle.
3. Fill-in the decontamination form available at <https://celvivo.com/support> print and return with the ClinoStar.
4. Remove the power-plug on the backside and disconnect the power cable. If you removed the power-supply from the backside of the ClinoStar during the demo, please remount it on the backside with the black Velcro-strips.
5. Disconnect the CO2 (push the snap-release ring on the CO2 filter to release the CO2 house).
6. If applicable: Remove WiFi-antenna or ethernet cable.
7. If applicable: Remove the Nitrogen supply by unmounting the 5 bar reduction valve from the nitrogen supply (and mount the reduction valve in the backside holder. Take care in securing the black supply hose in the backside velcro-strips.
8. Slide the ClinoStar into the pelicase with the door upwards and the top of ClinoStar towards the lid of the pelicase.
9. Pack all auxiliary parts into the pelicase. Refer to checklist on the following page.
10. When the shipment is ready for pickup, contact shipping@celvivo.com, and we will make the necessary arrangements with a freight forwarder.

Should you have any questions do not hesitate to reach out to us:

- For shipping related questions contact: shipping@celvivo.com
- For technical support questions contact: support@celvivo.com
- You are also always welcome to contact your CelVivo representative.

Thank you.

Demo ClinoStar Pack Checklist.

Please print and confirm that all parts of the ClinoStar demo shipment are packed before returning the device.

Date	Serial	Filled by
	30003-	

#	Item	X when done or NA if not performed
Mandatory Parts		
1	Mount power supply on the back of the ClinoStar. Secure with velcro-straps.	
2	Ensure that 5 Bar reduction valve is mounted on the back of the ClinoStar Rollup black hose and secure with the velcro-straps.	
3	Pack ClinoStar front-up in the pelicase.	
4	Place ClinoStar powercable in pelicase. Place in cut-out left or right of ClinoStar.	
5	Pack control tablet (with door-holder backside) in the pelicase. Tablet can be placed on top of glass door with tablet holder pointing into the cut-out left or right of ClinoStar.	
6	Pack transparent CO2 tube into the ClinoStar Place in cut-out left or right of ClinoStar.	
7	Pack spirit-level meter. Place in cut-out left or right of ClinoStar.	
8	Pack the WiFi antenna into the pelicase. Place in cut-out left or right of ClinoStar.	
9	Pack the RJ45/Ethernet cable into the pelicase. Place in cut-out left or right of ClinoStar.	
10	Place information sheet with QR-codes for manuals etc ontop of the ClinoStar	
11	Place the signed decontamination on top of the ClinoStar	
Elective/add-on Parts		
A	Connection tablet including USB-cable for connection tablet Connection tablet marked with "Connection tablet" on the backside.	
B	Pack 4G/5G Router into the pelicase. Place in cut-out left or right of CS.	
C	Pack Motorola 4G/5G connection-unit including USB-cable into the pelicase. Place in cut-out left or right of CS.	
D	Pack the CO2 hose adaptors into the pelicase. Place in cut-out left or right of ClinoStar.	

Finally: Print this form and place it in the pelicase OR mail it to support@celvivo.com

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